

# WAKE COUNTY PUBLIC SCHOOL SYSTEM

Letter of Interest and required documentation for School Board  
Vacancy for Wake County Public School Board: District 4

## Enclosed Documents

- Resume
- Letter of Interest
- Recommendation Letter 1
- Recommendation Letter 2
- Recommendation Letter 3
- Voter Registration Proof
- Proof of Domicile: Utility bill

## Candidate Information

Damion O. Lewis, Ed.D  
1306 Colton Creek Rd  
Knightdale NC 27545

# Damion Lewis, Ed.D

---

 [www.linkedin.com/in/drdamionlewis](https://www.linkedin.com/in/drdamionlewis) |  [damionlewis2004@gmail.com](mailto:damionlewis2004@gmail.com) | 919.793.6592

## Summary

---

### Learning & Development Leader

Experienced Learning and Development Leader with a strong background in instruction, education management, leadership development, training, and inclusive team design.

## Related Work Experiences

---

### Panorama Education: Teaching & Learning Manager-Enterprise Engagements

#### October 2022-Present

- Executed the Teaching and Learning (T&L) vision, fostering a culture of innovation, accountability, and continuous improvement among a team of Professional Learning Directors (PLDs).
- Supported PLDs in creating and implementing effective annual professional development plans for school systems, leveraging Panorama tools and professional learning to help clients achieve their goals.
- Fostered cross-functional collaboration with Account Management and Client Success teams to ensure the delivery of services and support at scale, contributing to a positive client experience to maintain a 90% CSAT for the Enterprise Segment.
- Utilized KPI metrics and data analysis to identify trends, take appropriate actions, and drive improvements.

### Panorama Education: Professional Learning Director-Strategic Advising

#### July 2021-October 2022

- Served as a dedicated liaison for Panorama Education, providing comprehensive support and expertise to clients and stakeholders in leveraging the (SaaS) offerings of Panorama Education for their educational programs.
- Supported clients in developing data literacy skills to foster a culture of data-driven decision-making, empowering them to effectively analyze and utilize data to drive positive outcomes.
- Executed strategic planning, project scoping, and implementation processes, successfully integrating Panorama's software solutions with clients' desired aims, resulting in streamlined and impactful implementation.
- Maintained an overall 87% CSAT score for services rendered.

### North Carolina Department of Public Instruction: Education Program Director I-Section Chief

#### January 2021-May 2021

- Demonstrated exceptional project management and leadership skills in overseeing three instructional departments dedicated to supporting state-wide learning initiatives.
- Successfully executed planning, project scope, and implementation of department-specific supports for statewide Public School Units (PSU), ensuring alignment with organizational goals and objectives.
- Served as a highly effective liaison, facilitating seamless communication and fostering

strong connections between division teams and administration, thereby promoting collaboration and synergy within the organization.

**Wake County Public Schools: Senior Administrator for Professional Learning  
December 2019-January 2021**

- Led transformation of in-person learning to virtual delivery in multiple scalable projects supporting 15+ central services teams, and 191 school site administrators in response to COVID-19.
- Developed new initiatives for individualized support and training for 2469 marginalized positions resulting in a 500% increase in learning offerings and extensions to external learning vendors.
- Co-managed learning and certification credentials system for 20k+ employees.

**Wake County Public Schools: Learning and Development Specialist (Teacher Trainer)  
October 2017-December 2019**

- Provided coaching and consultative support for organizational leaders attempting to improve collaborative efforts within their departments and teams.
- Designed frameworks for establishing teams within cross-organizational departments.
- Extensive coaching services for 191 school site leaders serving more than 6k instructional teaching staff.

**North Carolina Department of Public Instruction: Consultant Level II  
October 2013-October 2017**

- Provided consultative services to the lowest 100 performing school districts in North Carolina, offering expert guidance and support to improve educational outcomes.
- Played a crucial role in the growth of more than 7 school districts, facilitating their successful removal from the low-performing district list.
- Facilitated productive discussions, identified areas of conflict, and implemented strategies to resolve issues and enhance collaboration.

**Wake County Public Schools | Nash County Schools  
August 2008 - October 2013 | August 2004 - June 2008**

- Lead instruction focused in the areas of English Literature, Journalism, Communications, and Mythology.
- Incorporated diversity-focused and inclusive practices to support the improved operation of the learning atmosphere.
- Successful student performance is indicative of a positive learning environment as evidenced by 85% average proficiency.
- Participation in School Improvement Team (SIT) resulting in opportunities to lead school-wide programming and transformation.
- Lead English Language Arts professional learning community for grade 9.

## **Education**

---

- Liberty University: Doctorate of Education–Curriculum & Instruction
- Appalachian State University-School Administration Certificate
- Liberty University: Education Specialist–Leadership Development
- East Carolina University: Masters of Arts–English
- Elizabeth City State University: Bachelor of Arts–English (News Media/Communications)

## **Skills & Certifications**

---

Learning Management Systems | Adult Learning | Team Building | Crucial Conversations  
Cognitive Coaching | Knowledge Management | Google Suite | Project Management

# Damion Lewis, Ed.D

---

1306 Colton Creek Rd, Knightdale NC

February 2, 2024

C/O DISTRICT 4  
BOARD OF EDUCATION VACANCY  
Wake County Board of Education  
Crossroads I, 5625 Dillard Drive, Cary, NC 27518

Dear Wake County Public Schools Board of Education:

I am writing to express my interest in filling the recently vacated District 4 Board seat. As a former educator in District 4, I will bring a unique perspective to the Wake County School Board. Further, as a resident of Knightdale and a father of two children who will soon be in the Wake County school system, I have a vested interest in ensuring all voices in District 4 have a seat at the table. My passion for education and a proven track record within the field allows me to confidently note my ability to contribute to the continued growth and success of Wake County Public Schools. As a product of a Leandro school district: Halifax County Schools, I understand firsthand the need to ensure optimal learning within a given community to ensure its continued growth and prosperity. Thus, I echo the sentiments of Dr. Robert Taylor who explained the importance of "never being satisfied with success," as I affirm my interest here first with an overview of my professional background and experiences and through an explication of three initiatives I would like to commit to, if selected to fill this vacancy.

My career in education began while teaching high school for Nash County Schools, before transitioning to Wake County Public Schools (WCPSS) where I served as a teacher at Knightdale High School (KHS). During my time as a teacher in WCPSS, I was honored to be recognized as the KHS Teacher of the Year 2011 and achieved recognition for becoming a semi-finalist for the district. I later spent time supporting low-performing school districts as an Educational Consultant with the North Carolina Department of Public Instruction (NCDPI). As a consultant, I served as a coach and professional learning leader whereupon we were successful in supporting the shift of schools and districts out of low-performing status. After this work, I had the opportunity to return to WCPSS to serve at the central office, first as a Teacher Trainer supporting Professional Learning Communities, and later I earned a promotion to Senior Administrator for Professional Learning where I spearheaded the Instructional Assistants Empowerment series; a dedicated program focused on tapping the potential of our Instructional Assistants by providing them focused, engaging, and desired professional learning. This was my last role with WCPSS before returning to NCDPI as Section Chief for ELA, World Languages, and ESL where I remained until I resigned to pursue opportunities outside of public education. Having already served Wake County in each of these positions, I am uniquely prepared to be District 4's voice and advance the needs of our children!

I currently work with an education technology company, Panorama Education. In my current role, I manage a team of Professional Learning Directors who lead and support the learning initiatives aligned to the aims and goals of school districts across the country who have implemented and embedded our products. In this role I have exposure to school districts and communities across the country; moreover, I can utilize my previous experiences as an education leader to ensure they can best serve not only the clients but the students in schools within some of the largest school districts in the country. I have been successful here due to the wide array of experiences I gleaned from my time before Panorama serving as a North Carolina educator.

My experiences are further ratified by my education which includes a Bachelor of Arts Degree, with a concentration in News Media, from Elizabeth City State University. I also hold a Master of Arts in English from East Carolina University. Finally, I hold a Doctorate of Education from Liberty University. In addition to those degrees, I also hold an Education Specialist-Leadership Certification from Liberty University and a Certification in School Administration from Appalachian State University. It is this body of knowledge coupled with my previously noted experiences, that provides me with the skills and knowledge to help me further the aims of the WCPSS Strategic Plan.

To align with the work of the Wake County School Board, I would like to commit to the following three initiatives. As noted, each initiative is aligned to the existing Priorities and Goals of the WCPSS Strategic Plan.

**Initiative 1: Aligned with Priority 1-Goal 3**

I must emphasize the importance of committing to the ongoing development of our students to achieve the goal of having 90% of schools surpass the statewide average for growth. To achieve this, collaboration with fellow board members and district leadership is crucial, especially in District 4. Despite WCPSS performing well academically, growth remains an area for improvement, as highlighted by the 22-23 School Report Card data. While 84% of schools met or exceeded growth, there remains an opportunity to build upon the 54% that met growth while supporting the 15.8% that fell short. I would like to work toward strengthening data literacy and corresponding action planning across the most critical areas. Moreover, I would like to support work around strengthening our Tier 1 while exploring methods for maximizing results for at-grade level students and providing them Tier 2 and Tier 3 opportunities for enrichment and extension.

**Initiative 2: Aligned with Priority 2-Goal 5**

I believe in prioritizing student well-being for their overall development and academic success. The whole-child approach, often termed "Good Teaching," is essential, and there's room for improvement in supporting educators in refining their methods. Collaboration with departments like Counseling & Student Services and Special Education provides a strong foundation. I bring a voice with experience, humility, and a recognition of the changing educational landscape, aiming to actively listen, learn, and work towards removing barriers for current educators supporting

student success. To accomplish this, I propose the board support the district in improving SEL and Behavioral supports in unison with ongoing Academic support. This work tends to operate in isolation; however, there has been evidence, within the district, that the unification of these processes, through MTSS, can ensure that we are meeting the needs of the whole-child. An exploration of our available programs, resources, and applicable student data can be utilized to develop a whole-child approach that is unique to Wake and configurable for the respective school-communities within.

### **Initiative 3: Aligned with Priority 3-Goal 7**

Ensuring a sound employee experience is the linchpin of the district's plan. By that, how might we seek to move the metric forward if the educators, administrators, and staff who are directly responsible for the work of the district are gone? The recruitment and retention of highly qualified staff is paramount. Where possible, I would like to work with the board to help the district redefine what it means to be a WCPSS employee by exploring the ways to earn employee satisfaction, while increasing engagement and wellness. To accomplish this, I think it is critical that employee voices be explored and understood to a greater degree. Furthermore, we must expend energy aligning our available resources to ensure equitable access for staff (certified/non-certified) for Professional Learning that provides them with the skills to grow in their careers with WCPSS. Time is lost recruiting staff when we lose strong employees, across the spectrum, to our neighbors in other counties. WCPSS, at one time, was one of the most sought-after districts to work in. I would like to maintain our status and have access to the best employees to ensure our students and families are receiving world class service.

### **My Commitment to the "Pathways to Excellence & Equity"**

I know that the road I have traveled has been made possible with education. It has been the vehicle that has afforded me the privilege to capably travel the roadways of life. However, this wasn't a given. I grew up in the small town of Enfield, North Carolina, surrounded by a support system that pushed me, no, it drove me to not settle for success. While my in-home support system was the foundation, what I received in school only served to advance those goals as a constant reminder that more was available. I'll never forget the moment I entered my first college course and realized the unthinkable: I was not as well prepared for college as I thought: some gaps had been born of the gaps in my public school system. And although I was able to push forward, it never left me.

Thus, when I truly became an educator, it was my most basic aim to ensure the students I was charged with teaching had the requisite skills to serve them at the next level. It then became my goal, as a state-level consultant, to shift my focus toward teachers; to support their growth and development while they were attempting to support their students in low-performing schools. I continued this charge as a district leader in WCPSS focusing first on Professional Learning Communities and later still on the development of certified staff and instructional assistants. Again, this body of work was an effort to ensure optimal outcomes for students. Now, as a father,

educator, administrator, and believer in the students of District 4, I hope to continue that push as the next representative of District 4.

Sincerely,

A handwritten signature in black ink, appearing to read 'D. Lewis', written in a cursive style.

Damion O. Lewis, Ed.D

Janice L. Silver, EdD  
Government Affairs National Education Advisor  
1064 Chevy Park Landing  
Wendell, NC 27591  
Silver.janice03@gmail.com/2529080299  
1/30/2024

Wake County Board of Education  
5625 Dillard Drive  
Cary, NC 27518

Dear Members of the School Board of Education,

I am writing to wholeheartedly recommend Dr. Damion Lewis as a candidate for the position on the School Board of Education. I have had the pleasure of knowing Dr. Lewis since our undergraduate years, and I can attest to his outstanding character, dedication to education, and exceptional leadership qualities.

What truly sets Dr. Lewis apart is his unwavering dedication to service and community involvement. As our paths crossed again in the professional world at the NC Department of Public Instruction, I had the privilege of witnessing Dr. Lewis translate his passion for education into tangible actions. Whether it was organizing your district's inaugural Teacher Assistant Conference, volunteering at local schools, or advocating for literacy initiatives at the state level, Dr. Lewis consistently demonstrated his commitment to fostering a supportive and enriching learning environment for all.

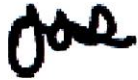
In addition to his passion for education, Dr. Lewis possesses exceptional leadership skills that have been honed through his experiences as a coworker and collaborator. He has a remarkable ability to listen actively, communicate effectively, and work collaboratively with diverse groups of individuals to achieve common goals. Dr. Lewis' inclusive leadership style and ability to build consensus makes him an ideal candidate for the Wake County Board of Education, where effective collaboration and decision-making are paramount.

Moreover, Dr. Lewis is a person of integrity, empathy, and compassion, traits that are essential for serving on the School Board and align to your district's mission and vision. He genuinely cares about the well-being and success of every student, and he is committed to ensuring that all students have access to quality education and opportunities for growth and development.

In conclusion, I have the utmost confidence in Dr. Lewis' ability to serve effectively and with integrity on the Wake County Board of Education. He possesses the necessary skills, experience, and passion to contribute meaningfully to the advancement of our school district and the well-being of our students.

Thank you for considering Dr. Lewis for this important position. Please feel free to contact me if you require any further information.

Sincerely,

A handwritten signature in black ink, appearing to read "Janice".

Janice L. Silver, EdD  
Government Affairs National Education Advisor  
[Silver.janice03@gmail.com](mailto:Silver.janice03@gmail.com) / 2529080299



---

---

**Letter to:**

School Board Committee  
Wake County Public Schools

**Date:** February 1, 2024

**Subject:** Recommendation for Dr. Damion Lewis's Board Seat

To Whom It May Concern:

I am writing to express my wholehearted endorsement for Dr. Damion Lewis as a candidate for the school board seat in Wake County Public Schools. As a former parent deeply invested in the educational well-being of our community, I have had the privilege of witnessing Dr. Lewis's unwavering commitment to excellence in education and his exceptional dedication to the welfare of our students.

Dr. Lewis has consistently demonstrated his passion for education, advocating for policies and initiatives that prioritize the best interests of our children. His tireless efforts to understand the unique needs of students in our district, coupled with his innovative ideas, make him an exemplary candidate to represent concerned parents like myself on the school board.

Having interacted closely with Dr. Lewis, I have observed his ability to listen attentively to the concerns of parents and address them with a thoughtful and strategic approach. His genuine commitment to fostering an inclusive and supportive learning environment is evident in the positive impact he has already made within our community.

What sets Dr. Lewis apart is his proactive approach to problem-solving and his dedication to ensuring that every decision made on the school board reflects a deep understanding of the needs of students, teachers, and parents alike. His passion for education extends beyond rhetoric; he consistently translates it into meaningful action that benefits our school district.

In addition to his professional competence, Dr. Lewis's personal integrity and ethical standards are beyond reproach. He leads by example, fostering an atmosphere of transparency and accountability that our school district deserves. I am confident that, with Dr. Damion Lewis on the school board, we will see a positive and transformative impact on the educational landscape of Wake County Public Schools.

In conclusion, I wholeheartedly recommend Dr. Damion Lewis for the school board seat. His passion for education, genuine concern for the well-being of our children, and proven track record of effective leadership make him the ideal candidate to represent the interests of concerned parents in our district. I urge you to consider Dr. Lewis's candidacy with the utmost enthusiasm, as I am confident that he will be an invaluable asset to the school board and our community at large.

Thank you for your time and consideration.

Best Regards



Kadeidra Smoots  
Former Parent



919-889-1346



127 Gunderson Lane  
Garner, NC 27529



kadeidrascarr@gmail.com



Ronald D. Williams, II  
1504 Sunny Days Drive  
Knightdale, NC 27545

February 2, 2024

C/O DISTRICT 4  
BOARD OF EDUCATION VACANCY  
Wake County Board of Education  
Crossroads 1, 5625 Dillard Drive, Cary, NC 27518

To the Wake County Board of Education,

It is with a great sense of pride that I recommend my good friend, Dr. Damion Lewis, to fill the open seat on the Wake County Board of Education. My name is Ronald D. Williams, II and I'm a lifelong resident of District 4. As a product of Wake County Public Schools and parent of a child currently attending school in District 4, I believe our district needs a strong advocate who can speak for our community with a keen understanding of how to best attack our challenges. As a former K-12 educator, central office administrator, and educational consultant and senior administrator of professional learning with the North Carolina Department of Public Instruction, Dr. Lewis has the unique background to represent District 4 and to address the needs of a growing portion of our school district.

Growing up in Southeast Raleigh, I attended Lucille Hunter Elementary, Fred J. Carnage Middle School, and William G. Enloe High School. At each of those schools, I was equipped with foundational skills that aided in my current career as a Special Deputy Attorney General for the North Carolina Department of Justice. While many of my family members still reside in Southeast Raleigh, my family now lives in Knightdale. The eastern portion of Wake County is one of the fastest growing areas of our county and continues to attract residents seeking excellent school options for their children. Dr. Lewis's dedication to our community started as an English teacher at Knightdale High School where he was named 2011-2012 High School Teacher of the Year. During this time, he cultivated the academic and social-emotional growth of students, served as a PLT leader and school wide trainer for the district's differentiation initiative, and built relationships with administrators, educators, and stakeholders in our community. In fact, Dr. Lewis and his family made Knightdale their home after his time in the classroom ended. As someone with ties to both Southeast Raleigh and Knightdale, I know Dr. Lewis's sincere passion to see our children educated in stellar, safe and innovative ways will better serve all parts of our community.

As a parent of children that will soon be in the Wake County Public School System, Dr. Lewis has a vested interest in seeing our county continue to educate our children at the highest level, no matter the zip code. As a product of Halifax County School System, Dr. Lewis's lived experience required him to find creative solutions to push ahead under challenging circumstances. Those lived experiences have fueled his choice to pursue and excel in a career in K-12 education, receive a Doctorate in Education, and continue to fuel his desire to now serve our district on the Wake County Board of Education. I have no doubt this board will not find a more qualified candidate to serve our community. I enthusiastically recommend Dr. Lewis to fill the vacant seat on the Wake County Board of Education.

Warmest Regards,

Ronald D. Williams, II

New Search

**DAMION ONEILL LEWIS  
1306 COLTON CREEK RD  
KNIGHTDALE, NC 27545**

[Collapse all sections](#) | [Expand all sections](#)

YOUR VOTER DETAILS 

<b>County:</b>	WAKE
<b>Status:</b>	ACTIVE
<b>Voter Reg Num:</b>	000100058644
<b>NCID:</b>	DG33658
<b>Party:</b>	DEM
<b>Race:</b>	BLACK or AFRICAN AMERICAN
<b>Ethnicity:</b>	NOT HISPANIC or NOT LATINO
<b>Gender:</b>	MALE
<b>Registration Date:</b>	04/11/2008
<b>NCDMV Customer:</b>	Yes

YOUR JURISDICTIONS 

<b>Precinct:</b>	PRECINCT 17-12
<b>Congress:</b>	CONGRESSIONAL DISTRICT 2
<b>NC Senate:</b>	NC SENATE DISTRICT 14
<b>NC House:</b>	NC HOUSE DISTRICT 39
<b>Superior Court:</b>	SUPERIOR COURT DISTRICT 10B
<b>Judicial:</b>	JUDICIAL DISTRICT 10B
<b>Prosecutorial:</b>	PROSECUTORIAL DISTRICT 10
<b>County Commissioner:</b>	COUNTY COMMISSIONER 5
<b>Municipality:</b>	KNIGHTDALE
<b>School:</b>	BOARD OF EDUCATION 4

## YOUR VOTING LOCATIONS

During the early voting period, voters may cast a ballot at any early voting site in their county, and eligible individuals may register and vote at the same time. Find early voting sites and schedules in your county with the [Early Voting Site Search](#). *Voting sites change for each election and become available when finalized.*

Election Day voters must cast a ballot at their assigned polling place. Click the name of your Election Day polling place below for location details, your county board of elections contact information, and sample ballots *when available*.

### HODGE ROAD ELEMENTARY SCHOOL

2128 MINGO BLUFF BLVD

KNIGHTDALE, NC 27545

## YOUR SAMPLE BALLOT (1)

If this section is blank, you do not have any upcoming elections in your jurisdiction for the current year.

“Ballots not assigned yet” means a sample ballot is not yet available. Return to this site closer to the election date to view your sample ballot(s).

Practice making your selections with the accessible sample ballot by choosing “Option 4” on the [absentee ballot portal](#).

### **Election**

11/05/2024 GENERAL

03/05/2024 PRIMARY

### **Your Sample Ballot(s)**

Ballots not assigned yet.

D0023

## YOUR ABSENTEE BALLOT: BY MAIL OR EARLY VOTING (0)

**By North Carolina law, in-person early voting and by-mail voting are “absentee” voting, as you vote “absent” of Election Day.**

Note: County boards of elections will post ballot acceptance information, but ballot requests are no longer public record until the ballot is returned, or until Election Day, whichever is earlier. If you have not received your ballot within two weeks of your request, contact your [county board of elections](#).

To track your by-mail absentee ballot from request to acceptance, sign up for status notifications through [BallotTrax](#).

## YOUR VOTER HISTORY (18)

If this section is blank, we do not have a record that you voted in a past election in North Carolina.

<u>Election</u>	<u>Voted Method</u>	<u>Voted County</u>	<u>Primary Election Ballot</u>
11/08/2022 GENERAL	IN-PERSON ELECTION DAY	WAKE	
05/17/2022 PRIMARY	IN-PERSON ELECTION DAY	WAKE	DEMOCRATIC
11/02/2021 MUNICIPAL	IN-PERSON ELECTION DAY	WAKE	
11/03/2020 GENERAL	ONE-STOP EARLY VOTING	WAKE	
03/03/2020 PRIMARY	IN-PERSON ELECTION DAY	WAKE	DEMOCRATIC
11/06/2018 GENERAL	IN-PERSON ELECTION DAY	WAKE	
05/08/2018 PRIMARY	IN-PERSON ELECTION DAY	WAKE	DEMOCRATIC
11/08/2016 GENERAL	IN-PERSON ELECTION DAY	WAKE	
03/15/2016 PRIMARY	IN-PERSON ELECTION DAY	WAKE	DEMOCRATIC
11/04/2014 GENERAL	IN-PERSON ELECTION DAY	WAKE	
11/06/2012 GENERAL	IN-PERSON ELECTION DAY	WAKE	
05/08/2012 PRIMARY	IN-PERSON ELECTION DAY	WAKE	DEMOCRATIC
11/08/2011 MUNICIPAL	IN-PERSON ELECTION DAY	WAKE	
11/02/2010 GENERAL	IN-PERSON ELECTION DAY	WAKE	
11/04/2008 GENERAL	ONE-STOP EARLY VOTING	WAKE	
05/06/2008 PRIMARY	ONE-STOP EARLY VOTING	WAKE	DEMOCRATIC
11/05/2002 GENERAL	IN-PERSON ELECTION DAY	PASQUOTANK	
11/07/2000 GENERAL	IN-PERSON ELECTION DAY	PASQUOTANK	

For more information, please contact the [Wake County Board of Elections](#).





We're here for you

**Report an emergency**

Electric outage [duke-energy.com/outages](http://duke-energy.com/outages)  
800.419.6356

**Convenient ways to pay your bill**

Online	<a href="http://duke-energy.com/billing">duke-energy.com/billing</a>
Automatically from your bank account	<a href="http://duke-energy.com/automatic-draft">duke-energy.com/automatic-draft</a>
Speedpay (fee may apply)	<a href="http://duke-energy.com/pay-now">duke-energy.com/pay-now</a> 800.452.2777
By mail payable to Duke Energy	P.O. Box 1094 Charlotte, NC 28201-1094
In person	<a href="http://duke-energy.com/location">duke-energy.com/location</a>

**Help managing your account** (not applicable for all customers)

Register for free paperless billing	<a href="http://duke-energy.com/paperless">duke-energy.com/paperless</a>
Home	<a href="http://duke-energy.com/manage-home">duke-energy.com/manage-home</a>
Business	<a href="http://duke-energy.com/manage-bus">duke-energy.com/manage-bus</a>

**General questions or concerns**

Online	<a href="http://duke-energy.com">duke-energy.com</a>
Home: Mon - Fri (7 a.m. to 7 p.m.)	800.452.2777
Business: Mon - Fri (7 a.m. to 6 p.m.)	866.582.6345
For hearing impaired TDD/TTY	888.762.2724 or 711
International	1.407.629.1010

**Check utility rates**

Check rates and charges [duke-energy.com/rates](http://duke-energy.com/rates)

**Correspond with Duke Energy Progress** (not for payment)

P.O. Box 1771  
Raleigh, NC 27602

**Important to know**

**Your next meter reading: Feb 8**

Make sure we can safely access your meter. Don't worry if your digital meter flashes eights from time to time. That's a normal part of the energy measuring process.

**Your electric service may be disconnected if your payment is past due**

If payment for your electric service is past due, we may begin disconnection procedures. If your service is disconnected because of a missed payment, you must pay your past-due balance in full, plus a reconnection fee of \$12.94 during office hours or \$19.48 after hours, before your service will be reconnected. A security deposit may also be required.

**Electric service does not depend on payment for other products or services**

Non-payment for non-regulated products or services (such as surge protection or equipment service contracts) may result in removal from the program but will not result in disconnection of electric service.

**When you pay by check**

We may process the payment as a regular check or convert it into a one-time electronic check payment.

**Late payment charges**

A late payment charge of 1.0% will be added for any past due utility balance not paid by the due date.

**Storm Recovery Charge**

This bill charge was approved in a financing order issued to DEP by the NCUC to recover storm recovery property. As approved by the NCUC, a special purpose entity is the owner of the rights to collect the storm recovery charge and DEP acts as the agent collecting for the special purpose entity. Visit [duke-energy.com/SRC](http://duke-energy.com/SRC) to learn more.

**Para nuestros clientes que hablan Español**

Representantes bilingües están disponibles para asistirle de lunes a viernes de 7 a.m. - 7 p.m. Para obtener más información o reportar problemas con su servicio eléctrico, favor de llamar al 800.452.2777.



duke-energy.com  
800.452.2777



### Your usage snapshot - Continued

<b>Current electric usage for meter number 331401090</b>			
Location: HOUSE			
Actual reading on Jan 9			
Previous reading on Dec 8			
Energy Used		811 kWh	
Measured kWh	811.000 kWh	Billed kWh	811.000 kWh

### Billing details - Electric

<b>Billing Period - Dec 08 23 to Jan 09 24</b>	
<b>Meter - 331401090</b>	
Basic Customer Charge	
Energy Charge	
800.000 kWh @ \$0.11661000	
Energy Charge	
11.000 kWh @ \$0.10661000	
Storm Recovery Cost - Dec 08 to Dec 31	
589.000 kWh @ \$0.00284000	
Storm Recovery Cost - Jan 01 to Jan 09	
222.000 kWh @ \$0.00208000	
Summary of Rider Adjustments	
Summary of Rider Adjustments - Dec 08 to Dec 31	
Summary of Rider Adjustments - Jan 01 to Jan 09	
Renewable Energy Rider	
<b>Total Current Charges</b>	

Your current rate is Residential Service (RES).

### Billing details - Taxes

Sales Tax For Utility	
<b>Total Taxes</b>	