

ROBERT MORALES

Raleigh, NC
robert.morales@raleighnc.gov | romoralesnc@gmail.com
(984) 365-7101 | (787) 988-8630



EXECUTIVE SUMMARY:

In my career, I've successfully managed multi-million-dollar projects, demonstrated strong leadership in public service, and showcased my writing skills. My track record reflects my ability to drive remarkable outcomes through innovative and strategic guidance. With a background in program and project management, I efficiently allocate resources, cultivate impactful partnerships, and foster personnel growth.

Proficient in English and Spanish, with a deep understanding of diverse cultures and international exposure, I'm equipped to contribute positively to communities through initiatives focused on community development. My dedication to effecting meaningful change underscores my commitment to creating a lasting impact.

PROFESSIONAL EXPERIENCE:

City of Raleigh Government - Raleigh, NC

Program Manager, Human Services Agency Funding | August 2023 – Present | Full-Time

- **Strategic Funding Management:** Currently leading the planning, development, and execution of strategic funding programs within the Human Services Agency, aligning initiatives with the overarching goals of the City of Raleigh. Contribute to the enhancement of community well-being and the fulfillment of the City's mission.
- **Collaborative Partnership:** Foster close collaboration with internal stakeholders, community partners, and human services agencies to identify funding priorities. Work collaboratively with department heads and senior leadership to develop cohesive action plans, ensuring targeted outcomes and organizational alignment.
- **Team Leadership:** Provide effective leadership to cross-functional teams, offering clear guidance, resource allocation, and streamlined communication. Successfully manage project timelines and implement risk mitigation strategies to ensure the efficient execution of funded initiatives.
- **Data-Driven Decision-Making:** Conduct comprehensive research and analysis to inform the design and implementation of funding programs. Utilize data-driven insights and best practices to drive innovation, operational efficiency, and the overall effectiveness of human services funding strategies.
- **Performance Evaluation:** Implement rigorous monitoring mechanisms to assess the performance of funded programs. Regularly evaluate outcomes against established metrics, providing insightful updates and reports to city leadership and stakeholders. Emphasize transparency and accountability in communicating program achievements and areas for improvement.

City of Durham Government - Durham, NC

Sr. Fiscal Manager, City Manager's Office | July 2021 – July 2023 | Full-Time

- **Strategic Leadership:** Led the planning, development, and execution of strategic programs and initiatives that aligned with the City's objectives, contributing to the overall growth and well-being of Durham.
- **Collaborative Approach:** Collaborated closely with department heads and senior leadership to identify program priorities and create action plans aimed at achieving targeted outcomes and organizational excellence.
- **Team Management:** Managed cross-functional teams by providing clear guidance, resource allocation, and effective communication to ensure the successful execution of projects. Oversaw timeline management and risk mitigation efforts.
- **Data-Informed Decision-Making:** Conducted comprehensive research and analysis to inform program design and decision-making. Leveraged data-driven insights and best practices to drive innovation, operational efficiency, and program effectiveness.

- **Performance Monitoring:** Regularly monitored the performance of programs and initiatives, assessing their outcomes against established metrics. Provided insightful updates and reports to the City Manager and other stakeholders, fostering transparency and accountability.

Administration Accomplishments:

1. **Management of American Rescue Plan Activities:** Skillfully managed the activities and services related to the American Rescue Plan, overseeing the day-to-day operations and long-range planning for the Coronavirus State & Local Fiscal Recovery Funds. Successfully managed over \$52+ million in rescue funds, ensuring that they were allocated efficiently to support various city initiatives.
2. **Strategic Program Planning and Implementation:** Successfully planned and executed strategic programs that were aligned with the City's overarching goals. These programs contributed to the enhancement of city services, quality of life for residents, and overall community development.
3. **Collaborative Development of Action Plans:** Facilitated collaborative efforts with department heads and senior leadership to develop action plans that outlined clear steps, responsibilities, and timelines for achieving program objectives. This approach fostered unity and coordination across departments.
4. **Data-Driven Innovation:** Utilized data-driven insights to make informed decisions and innovate in program design. This approach ensured that programs were tailored to meet the specific needs of the community and delivered impactful results.

City Public Policy Achievements:

1. **Effective Federal Funds Approval:**
 - Successfully facilitated the approval of \$20.6 million in federal funds, enabling the city to address immediate and long-term community needs.
2. **Federal Program Policy Development:**
 - Developed the City of Durham ARPA Policy, creating a structured framework for the allocation and utilization of ARPA funds. Designed templates for sub-award agreements, interlocal agreements, and MOUs to ensure efficient fund distribution.
3. **Bipartisan Infrastructure Law Project:**
 - Collaborative Infrastructure Development: Worked closely with City Departments on the Bipartisan Infrastructure Law (BIL) project, resulting in the acquisition of \$7.12 million in grants, primarily directed towards transportation-related initiatives.
4. **Budget Tool Enhancement:**
 - Promoting Fairness: Evaluated and enhanced the Budget tool, incorporating considerations into the annual budget process.
5. **Strategic Planning for Future Growth:**
 - New Strategic Plan Development: Successfully completed the development of a new FY 2024-26 Strategic Plan, providing a clear roadmap for the city's priorities, goals, and actions to ensure sustainable growth and improved services.

Government of Puerto Rico - San Juan, PR

Special Assistant to the Governor | Executive Office of the Governor | March 2017 – July 2021 | Full-Time

- **Strategic Leadership:** Led the Office of the Governor funding programs, formulating and executing strategic initiatives to align with the Governor's vision for Puerto Rico's growth and development.
- **Policy Development:** Played a pivotal role in shaping public policy by conducting thorough research, analysis, and stakeholder engagement to address critical issues in areas such as economic revitalization, healthcare, education, and infrastructure.
- **Team Management:** Managed cross-functional teams by providing clear guidance, resource allocation, and effective communication to ensure the successful execution of Governor's Administration.
- **Crisis Management:** Acted as a key advisor during crises such as natural disasters, utilizing a proactive approach to disaster preparedness and response, which resulted in minimized loss of life and improved relief efforts.

- **Budget Oversight:** Managed budget allocation for the Office of the Governor, ensuring fiscal responsibility and optimal resource utilization in support of the administration's priorities.

Administration Accomplishments:

- **Economic Resurgence:** Spearheaded initiatives that led to a 10% increase in foreign direct investment and a 5% growth in GDP, contributing to the economic recovery and stability of Puerto Rico.
- **Education Reform:** Designed and implemented a comprehensive education reform plan that resulted in a 15% improvement in high school graduation rates and a 20% increase in enrollment in higher education institutions.
- **Infrastructure Modernization:** Oversaw a multi-billion-dollar infrastructure modernization program that improved transportation networks, water and energy systems, and public facilities, enhancing the quality of life for residents.
- **Transparency Enhancement:** Implemented open data initiatives and transparency measures that garnered a 25% increase in public trust in government institutions, fostering greater civic engagement.
- **Disaster Resilience:** Developed a comprehensive disaster resilience plan that reduced the impact of hurricanes and earthquakes, leading to a 40% decrease in disaster-related casualties and a more efficient recovery process.

State Legislation Accomplishments:

1. **Rights Advancement:**
 - **Abolished Conversion Therapies:** Through executive order, banned harmful conversion therapies for LGBTQ individuals, promoting mental and emotional well-being.
 - **Anti-Bullying Protocols:** Introduced comprehensive anti-bullying protocols in schools, fostering a safe and inclusive learning environment.
 - **Human Rights Training for Police:** Provided human rights training to law enforcement personnel to ensure fair treatment of all citizens.
2. **Government Efficiency and Cost Reduction:**
 - **Streamlined Government Structure:** Reduced government size by 20% and operational costs by 17% by consolidating over 30 agencies, leading to significant budget savings.
3. **Emergency Responses and Recovery:**
 - **Spearheaded Major Disaster Responses:** Successfully orchestrated two major emergency response, recovery, and rebuilding efforts following the largest natural disaster in modern US history, ensuring swift and effective assistance to affected communities.
4. **Poverty Alleviation:**
 - **Local Initiatives for Poverty Reduction:** Created local Earned Income Tax Credit, Baby Bonds, and Welfare-to-Work programs that resulted in historically low poverty rates.
5. **Fairness Initiatives:**
 - **Improved Compensation:** Increased salaries for teachers and police officers, established equal pay for equal work for women, and raised the minimum wage for construction workers to \$15/hr.

Government of Puerto Rico - San Juan, PR

Advisor to the Secretary | PR Department of Education | May 2013 – November 2016 | Volunteer

1. **Student Engagement:**
 - Implemented initiatives to enhance student engagement, including organizing events, programs, and resources that contribute to a positive and supportive educational experience.
2. **Educational Outreach:**
 - Conducted outreach programs to connect with students and gather feedback, ensuring that their perspectives and needs were considered in the development and improvement of educational policies.

3. **Academic Support Services:**
 - Developed and oversaw programs to provide academic support services for students, addressing challenges and promoting academic success within the education system.
4. **Team Management:**
 - Managed cross-functional teams by providing clear guidance, resource allocation, and effective communication to ensure the successful execution of Governor's Administration.

Policy Accomplishments:

- **Equal Employment Opportunities:** Guaranteed equal employment opportunities and established a Protocol for Handling Situations of Domestic Violence in the Workplace, creating a safer and more supportive work environment.
- **Anti-Discrimination Policy:** Implemented a Public Policy against discrimination based on sexual orientation or gender identity in employment, both in the public and private sectors.
- **Protection of Minors:** Ensured the safety, welfare, and protection of minors by providing staff training, particularly in academic, occupational, special education, and community service programs.

RECENT PUBLICATION:

The Red Roundtable: Empowering Communities for Positive Change Part I, DCatalog, 2023

EDUCATION:

Inter American University of Puerto Rico – San Juan, PR
BA, Political Science

Papa Juan XXIII High School – Bayamon, PR
High School Diploma

ROBERT MORALES
2221 Iron Works Dr.
Raleigh, NC 27604
romoralesnc@gmail.com
(787) 988-8630

January 9, 2024

Mr. Chris Heagarty, Chair
Ms. Cheryl Caulfield
Ms. Monika Johnson-Hostler
Dr. Wing Ng
Ms. Lynn Edmonds
Mr. Sam Hershey
Ms. Lindsay Mahaffey
Mr. Tyler Swanson

Wake County Board of Education
5625 Dillard Drive, Cary, NC 27518

Dear Members of the Wake County Board of Education,

I am writing to express my strong interest in serving on the Wake County Board of Education District 4. With a proven track record in program and project management, strategic leadership, and a deep commitment to community development, I am confident in my ability to contribute significantly to the board's objectives.

Executive Summary: Throughout my career, I have successfully managed multi-million-dollar projects, showcased strong leadership in public service, and demonstrated exceptional writing skills. My expertise lies in strategic funding management, collaborative partnership building, team leadership, and data-driven decision-making. Proficient in English and Spanish, with a deep understanding of diverse cultures, I am well-equipped to contribute positively to Wake County communities.

Professional Experience: In my current role as a Program Manager at the City of Raleigh Government, I lead strategic funding programs within the Human Services Agency, aligning initiatives with the city's overarching goals. I foster collaborative partnerships, provide effective team leadership, and ensure data-driven decision-making for optimal program outcomes.

During my tenure at the City of Durham Government, as a Sr. Fiscal Manager, I led strategic programs aligned with the city's objectives, managed cross-functional teams, and played a key role in achieving successful outcomes. My administration accomplishments include effective management of federal programs activities, strategic program planning, and collaborative development of action plans.

In my role as Special Assistant to the Governor in the Government of Puerto Rico, I led the Office of the Governor's funding programs, played a key role in policy development, managed crisis situations effectively, and oversaw budget allocation. My accomplishments include spearheading economic resurgence, education reform, infrastructure modernization, transparency enhancement, and disaster resilience.

State Legislation Accomplishments: I have a strong background in advancing rights, improving government efficiency, leading emergency responses, poverty alleviation, and promoting fairness. Notable achievements include abolishing harmful conversion therapies, introducing anti-bullying protocols, providing human rights training for police, streamlining government structure, spearheading major disaster responses, and implementing initiatives for poverty reduction.

Government of Puerto Rico - Department of Education: As an Advisor to the Secretary, I implemented student engagement initiatives, conducted educational outreach programs, provided academic support services, and effectively managed cross-functional teams. My policy accomplishments include ensuring equal employment opportunities, implementing anti-discrimination policies, and protecting minors in academic settings.

Recent Publication: I recently contributed to "The Red Roundtable: Empowering Communities for Positive Change Part I," published by DCatalog in 2023.

Education: BA in Political Science from the Inter American University of Puerto Rico and a High School Diploma from Papa Juan XXIII High School.

Initiatives for the Board's Next strategic Plan:

1. **Enhancing Parental Engagement for Equitable Educational Opportunities:** Implement initiatives to foster increased parental involvement and engagement in students' educational journeys. Address disparities in parental participation by developing programs that empower and educate parents about the importance of their role in their child's education. By enhancing communication channels between schools and parents, we aim to create a collaborative learning environment that

positively impacts students' academic success and overall educational experience. This initiative seeks to bridge the gap in parental involvement, ensuring that all families are well-informed and actively contributing to their children's educational growth.

2. **Community Engagement and Collaboration:** Develop strategies to enhance community engagement and collaboration, fostering a strong partnership between the school board, parents, and local organizations to create a supportive and inclusive educational environment.
3. **Technology Integration for 21st Century Learning:** Advocate for the integration of technology in education, promoting innovative teaching methods and preparing students for success in the 21st century job market.

I am excited about the opportunity to bring my skills, experience, and passion for community development to the Wake County Board of Education District 4. I am confident that my strategic mindset, collaborative approach, and dedication to positive change will make a meaningful impact on the board's initiatives.

Thank you for considering my application. I look forward to the opportunity to discuss how I can contribute to the continued success of the Wake County Board of Education.

Sincerely,



Robert Morales

CESAR CHAVEZ
1700 WEST WASHINGTON, SUITE 11
PHOENIX, ARIZONA 85007-2844
CAPITOL PHONE: (602) 926-4862
TOLL FREE: 1-800-352-8404
cchavez@azleg.gov



COMMITTEES:
COMMERCE RANKING
DEMOCRATIC MEMBER
TECHNOLOGY
LAND AND AGRICULTURE

DISTRICT 29

Arizona House of Representatives
Phoenix, Arizona 85007

Tuesday, October 27, 2020

To Whom It May Concern:

It is my pleasure to recommend Robert Morales for employment with your organization. I have known Robert for over four years, during which time he worked as a Portfolio Manager for the Executive Office of the Governor of Puerto Rico.

Robert is both very bright and quite motivated. I am confident that he will devote himself to a position with your organization with a high degree of diligence, leadership, and strong relationship-building skills. He is a quick learner and has shown the ability to digest large volumes of information. He is very passionate about creating opportunities for under resourced people.

I particularly appreciate Robert's willingness to take initiative to help the office serve its constituents more fully.

My recommend for Mr. Morales goes without reservation. I am confident that he will establish productive relationships with your staff and constituents. Please, let me know if you need additional information about this outstanding individual.

Sincerely,

A large, stylized handwritten signature in black ink, appearing to be "Cesar Chavez", written over the word "Sincerely,".

State Representative César Chávez
State of Arizona, Legislative District XXIX



OFFICE OF THE FORMER GOVERNOR OF PUERTO RICO

Ricardo Rosselló Nevares

November 10th, 2020

To whom it may concern --

This letter is to support Robert Morales application to become a part your Team. Robert is a highly driven individual and possesses rare leadership skill that would add value to your organization.

My administration was focused on giving young people an opportunity to succeed. As an advisor, Robert was part of the team that thought of, crafted and executed a novel internship program for the government of Puerto Rico. During my tenure, this effort was an enormous success. Young students were able to work together with agency heads and dive deep into important matters. Different from other internship efforts, this one had specific projects attached to it. There was real accountability on both sides, as the results mattered for the overall result of government execution.

Handling this effort was a significant task, and Robert was exceptional. He exceeded all the lofty expectations we had for him and his team. Given the opportunity, I believe he will do the same as part your company.

I enthusiastically support Robert Morales' application, and remain at your disposition, should you require further information on the matter.

Regards,

A handwritten signature in blue ink, appearing to read "Ricardo Rosselló Nevares", written over a horizontal line.

Ricardo Rossello Nevares
Former Governor of Puerto Rico
202.615.2012
rossello@alum.mit.edu

January 9, 2024

To Whom It May Concern,

I am writing to provide a letter of reference for Mr. Robert Morales, whom I have had the pleasure of knowing for over a decade. Our acquaintance dates to our time at the same school, and over the years, I have had the opportunity to witness Robert's outstanding qualities and contributions in various capacities.

Robert has consistently demonstrated exceptional communication, leadership, and teamwork skills. His commitment to public service has been evident through his involvement in diverse projects, showcasing not only his communication and interpersonal abilities but also his strong ethical foundation. Throughout our association, I have observed Robert's dedication to making a positive impact on the community, notably through his work with federal funds and voluntary initiatives.

As a professional, Robert is highly responsible and approaches his work with a level of commitment that reflects his passion for community betterment. His ability to manage resources effectively and channel them towards meaningful projects is a testament to his organizational skills and strategic thinking.

Beyond his professional attributes, I can attest to Robert's outstanding personal qualities. He possesses a remarkable combination of compassion, love, and responsibility, making him a truly exceptional human being. Despite the challenges he may face, Robert maintains an incredible sense of humor that never fails to lighten the atmosphere. His ability to find moments of joy, even in difficult times, is a testament to his resilience and positive outlook on life.

One of Robert's remarkable traits is his capacity to navigate between seriousness and humor appropriately. He recognizes the importance of focus and dedication in the workplace, yet seamlessly separates professional relationships from personal ones. This ability to maintain a balance underscores his maturity and strong ethical principles.

In conclusion, I wholeheartedly recommend Robert Morales for any endeavor he pursues. His combination of professional competence, dedication to community service, and outstanding personal qualities makes him an asset to any organization. If you have any further questions or require additional information, please do not hesitate to contact me.

Sincerely,

Edmarie A. Gaud Rivera, MBA, D.C. candidate

edmarie.gaud@upr.edu

(787) 550-8101

Director Of Elections
 WAKE COUNTY BOARD OF ELECTIONS
 P O BOX 695
 RALEIGH, NC 27602

RETURN SERVICE REQUESTED



ROBERT DAVID MORALES VERGARA
 2221 IRON WORKS DR # 215
 RALEIGH, NC 27604

Voter Registration Card

MORALES VERGARA, ROBERT DAVID
 2221 IRON WORKS DR # 215
 RALEIGH, NC 27604

Mailing Address:

Voting Place
 ST MATTHEW AME CHURCH
 1629 BENNETT ST
 RALEIGH, NC 27604

Election Districts
 PRECINCT 01-13 MUNICIPALITY: RAL
 WARD: R-C CONGRESSIONAL DIST:
 SUPERIOR COURT: 10B 02
 NC SENATE 15 JUDICIAL DISTRICT: 10C
 COUNTY NC HOUSE: 038
 COMMISSIONER 5 SCHOOL: 4
 PROSECUTORIAL 10 VOTING TAB DIST: 01-13

VRN	NCID	Reg. Date	Issue Date
000100926062	BL544605	09/13/2022	12/07/2023
Party	Gender		
REP	M		



If changes are necessary, complete, sign, and return the form on this card to your county board of elections. Fraudulently or falsely completing this form is a Class 1 felony under Chapter 163 of the NC General Statutes.

Name _____

Street Address _____

City/State/Zip _____

Mailing Address (if different) _____

City/State/Zip _____

Birth Date _____ Party _____ Phone _____

Email _____

Signature (Required) _____ Date _____

Form **W-2 Wage and Tax Statement** 2023

c Employer's name, address, and ZIP code
CITY OF RALEIGH
222 WEST HARGETT ST.
RALEIGH NC 27601

e Employee's name, address, and ZIP code
ROBERT D MORALES
2221 IRON WORKS DR
SUITE 215
RALEIGH NC 27604

7 Social security tips	1 Wages, tips, other comp.	2 Federal income tax withheld
8 Allocated tips	3 Social security wages	4 Social security tax withheld
9	5 Medicare wages and tips	6 Medicare tax withheld
10 Dependent care benefits	11 Nonqualified plans	12a See instructions for box 12
Suff. 13 Statutory employee Retirement plan Third-party sick pay	14 Other	12b
b Employer identification number (EIN)		12c
a Employee's social security no.		12d
15 State Employer's state ID no.	16 State wages, tips, etc.	17 State income tax
		18 Local wages, tips, etc.
		19 Local income tax
		20 Locality name

Copy B To Be Filed With Employee's FEDERAL Tax Return

This information is being furnished to the Internal Revenue Service.
OMB No. 1545-0048

Dept. of the Treasury - IRS
Visit the IRS Web Site at www.irs.gov/af1e

This information is being furnished to the Internal Revenue Service. If you are required to file a tax return, a negligence penalty or other sanction may be imposed on you if this income is taxable and you fail to report it.

Form **W-2 Wage and Tax Statement** 2023

c Employer's name, address, and ZIP code
CITY OF RALEIGH
222 WEST HARGETT ST.
RALEIGH NC 27601

e Employee's name, address, and ZIP code
ROBERT D MORALES
2221 IRON WORKS DR
SUITE 215
RALEIGH NC 27604

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		18 Local wages, tips, etc.
		19 Local income tax
		20 Locality name

Copy C For EMPLOYEE'S RECORDS (See Notice to Employee on back of Copy B.)

OMB No. 1545-0048

Dept. of the Treasury - IRS

Form **W-2 Wage and Tax Statement** 2023

c Employer's name, address, and ZIP code
CITY OF RALEIGH
222 WEST HARGETT ST.
RALEIGH NC 27601

e Employee's name, address, and ZIP code
ROBERT D MORALES
2221 IRON WORKS DR
SUITE 215
RALEIGH NC 27604

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		18 Local wages, tips, etc.
		19 Local income tax
		20 Locality name

Copy 2 To Be Filed With Employee's State, City, or Local Income Tax Return

OMB No. 1545-0048

Dept. of the Treasury - IRS

Form **W-2 Wage and Tax Statement** 2023

c Employer's name, address, and ZIP code
CITY OF RALEIGH
222 WEST HARGETT ST.
RALEIGH NC 27601

e Employee's name, address, and ZIP code
ROBERT D MORALES
2221 IRON WORKS DR
SUITE 215
RALEIGH NC 27604

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		19 Local income tax
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Copy 2 To Be Filed With Employee's State, City, or Local Income Tax Return

LB7

OMB No. 1545-0048

5205

Dept. of the Treasury - IRS

City of Raleigh
 Payroll Division, P O Box 590
 Raleigh, NC 27602

Pay Group: GEN-General Government	Business Unit: [REDACTED]
Pay Begin Date: 01/13/2024	Advice #: [REDACTED]
Pay End Date: 01/26/2024	Advice Date: [REDACTED]

Robert D Morales 2221 Iron Works Dr Suite 215 Raleigh, NC 27604	Employee ID: [REDACTED] Department: [REDACTED] Location: [REDACTED] Job Title: [REDACTED] Pay Rate: [REDACTED]	TAX DATA: Marital Status: Single Allowances: [REDACTED] Addl. Pct: [REDACTED] Addl. Amt: [REDACTED]	Federal Single	NC State Single
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HOURS AND EARNINGS						TAXES		
Description	Rate	Current Hours	Earnings	YTD Hours	Earnings	Description	Current	YTD
Holiday		[REDACTED]	[REDACTED]	[REDACTED]	[REDACTED]	Fed Withholding	[REDACTED]	[REDACTED]
Regular		[REDACTED]	[REDACTED]	[REDACTED]	[REDACTED]	Fed MED/EE	[REDACTED]	[REDACTED]
Sick		[REDACTED]	[REDACTED]	[REDACTED]	[REDACTED]	Fed OASDI/EE	[REDACTED]	[REDACTED]
Petty Leave		[REDACTED]	[REDACTED]	[REDACTED]	[REDACTED]	NC Withholding	[REDACTED]	[REDACTED]
TOTAL:		80.00	2,769.23	240.00	8,307.68	TOTAL:	583.88	1,751.61

BEFORE-TAX DEDUCTIONS			AFTER-TAX DEDUCTIONS			EMPLOYER PAID BENEFITS		
Description	Current	YTD	Description	Current	YTD	Description	Current	YTD
Vision	[REDACTED]	[REDACTED]				Medical	[REDACTED]	[REDACTED]
North Carolina Retirement	[REDACTED]	[REDACTED]				Dental	[REDACTED]	[REDACTED]
						Basic Life	[REDACTED]	[REDACTED]
						Basic Life*	[REDACTED]	[REDACTED]
						457 Savings Plan	[REDACTED]	[REDACTED]
						North Carolina Retirement	[REDACTED]	[REDACTED]
TOTAL:	170.12	510.36	TOTAL:	0.00	0.00	*TAXABLE		

Current	[REDACTED]	[REDACTED]	[REDACTED]	[REDACTED]	[REDACTED]
YTD	[REDACTED]	[REDACTED]	[REDACTED]	[REDACTED]	[REDACTED]

Leave Balances	
Sick Days:	[REDACTED]
Ext Sick Days:	[REDACTED]
Vac Days:	[REDACTED]
Additional Sick Days:	[REDACTED]

NET PAY DISTRIBUTION		
Account Number	Advice Number	[REDACTED]
[REDACTED]	[REDACTED]	[REDACTED]
TOTAL:		[REDACTED]

MESSAGE:

Robert Morales
2221 Iron Works Dr
Apt 215
Raleigh NC 27604-5372

Here's your January 2024 bank statement.

STATEMENT PERIOD
Jan 1 - Jan 31, 2024

TOTAL ENDING BALANCE
IN ALL ACCOUNTS

ACCOUNT NAME

Jan 1

INTEREST EARNED
THIS PERIOD

OVERDRAFT AND RETURN
ITEM FEES THIS PERIOD

FINANCE CHARGES
THIS PERIOD

0.11%

ANNUAL PERCENTAGE YIELD
(APY) EARNED

YTD INTEREST AND BONUSES

31

DAYS IN STATEMENT
CYCLE

[REDACTED]

TOTAL FOR THIS PERIOD TOTAL YEAR-TO-DATE

[REDACTED]	[REDACTED]	[REDACTED]
Total Return Item Fees	[REDACTED]	[REDACTED]

[REDACTED]

0.00%

ANNUAL PERCENTAGE YIELD
(APY) EARNED

[REDACTED]
YTD INTEREST AND BONUSES

31

DAYS IN STATEMENT
CYCLE

DATE DESCRIPTION CATEGORY AMOUNT BALANCE

[REDACTED]	[REDACTED]	[REDACTED]	[REDACTED]	[REDACTED]
[REDACTED]	[REDACTED]	[REDACTED]	[REDACTED]	[REDACTED]

[REDACTED]

TOTAL FOR THIS PERIOD TOTAL YEAR-TO-DATE

[REDACTED]	[REDACTED]	[REDACTED]
------------	------------	------------

[REDACTED]

If anything in your statement looks incorrect, please let us know immediately.

In case of error or questions about your electronic transfers, we can be reached by telephone at [REDACTED] or mail [REDACTED]. Or, log in to your account at capitalone.com and click on the transaction. If you think your statement or receipt is wrong or if you need more information about a transfer listed on your statement or receipt, you must let us know within 60 days after we sent you the FIRST statement on which the error appeared.

(1) Tell us your name and account number.

(2) Describe the error or the transfer you are unsure about, and provide an explanation of why you believe it is an error or why you need more information.

(3) Tell us the dollar amount of the suspected error.

We will investigate your complaint and will correct any error promptly. If we take more than 10 business days to do this, we will credit your account for the amount you think is in error, so that you will have the use of the money during the time it takes us to complete our investigation.

[REDACTED]

NORTH CAROLINA DRIVER LICENSE

Walter Crutcher
COMMISSIONER OF MOTOR VEHICLES



43 DL# 000048451573 31 DOB 01/13/1997
DLP 49 EXP 01/13/2029

1 MORALES VERGARA
2 ROBERT DAVID
6 2221 IRON WORKS DR
APT 215
RALEIGH, NC 27604-3372



9 CLASS C 9a END NONE
12 RESTR NONE
15 SEX M 18 EYES BRO
16 HGT 5'-10" 19 HAIR BRO RACE

Pat H

44 ISS 12/07/2023 01/13/97
5 DO 0036682732



US POSTAL SERVICE
INFORMED DELIVERY
500 SW GARY ORMSBY DR
TOPEKA KS 66624-9998

JANUARY 09, 2024

Subject: Informed Delivery[®]

Username: romo*****

|||||
ROBERT MORALES
2221 IRON WORKS DR APT 215
RALEIGH NC 27604-5372

Dear ROBERT MORALES

The United States Postal Service[®] has detected a change-of-address corresponding to your online account with the username listed above. The security of your online information is very important to us, so we have temporarily suspended Informed Delivery for this account until we have confirmation of the change-of-address.

If you received this letter at the address listed, please follow these instructions to restore your access:

1. Go to <https://reg.usps.com/restoreaccess> and login using your Username and Password.
2. Follow the on-screen instructions to enter the validation code and confirm where you are entitled to receive your mail.

Validation Code: QNT3PMZCV

Entering the code should automatically restore your Informed Delivery functionality.

If your access is not restored, it is possible that Informed Delivery may not be available at your new address. You will still be able to use all other *usps.com*[®] functions, such as purchasing postage.

If you have already taken action to restore your access to Informed Delivery, no additional action is required from you.

If you are the current resident of this address, but you are not the addressee of this letter, no action is required from you. Your mail information and any online accounts you have with USPS are safe and have not been affected.

We are proud to offer you visibility into your mail delivery and thank you for being a USPS customer. If you have questions or concerns, please go to informeddelivery.usps.com.

Sincerely,
Your United States Postal Service